VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE FOR 508 COMPLIANCE

Summary Table for SolarWinds Virtualization Manager

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.21 Software Applications and Operating Systems	Supported	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Not applicable	SolarWinds Virtualization Manager is not considered a web-based internet information and applications product.
Section 1194.23 Telecommunications Products	Not applicable	SolarWinds Virtualization Manager is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	SolarWinds Virtualization Manager does not use multimedia except as covered in section 1194.21.
Section 1194.25 Self-Contained, Closed Products	Not applicable	SolarWinds Virtualization Manager is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not applicable	SolarWinds Virtualization Manager is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported	See section 1194.31 below.
Section 1194.41 (a) Information, Documentation and Support	Supported	See section 1194.41 below.

Section 1194.21 Software Applications and Operating Systems

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Not applicable	Keyboard access is not provided throughout SolarWinds Virtualization Manager. Keyboard shortcuts, shortcut keys, and menu commands are not readily available in SolarWinds Virtualization Manager.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	SolarWinds Virtualization Manager does not disrupt any accessibility features of the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	SolarWinds Virtualization Manager uses standard Windows® conventions for showing focus
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	SolarWinds Virtualization Manager uses standard Windows conventions for labeling menus, buttons, and icons
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	SolarWinds Virtualization Manager are rarely used to for elements of user-interaction; however, to the best of our knowledge, we appropriately label all of those instances.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	SolarWinds Virtualization Manager uses standard functions to send text to the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	SolarWinds Virtualization does not override user selected contrast and color selections and other individual display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	When information is displayed through graphs, it is usually available in text format as well.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	SolarWinds Virtualization does not use color coding alone to prompt any action. Where action or response is required, a textual description is provided.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	SolarWinds Virtualization Manager does not allow users to adjust graphics.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	SolarWinds Virtualization only utilizes blinking objects at rates lower than 2 Hz.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	SolarWinds Virtualization Manager forms don't provide access through Assistive Technology.

DETAIL VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE
Section 1194.31 Functional Performance Criteria

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	SolarWinds Virtualization Manager supports the use of screen readers to access user interface information.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	SolarWinds Virtualization supports the use of screen readers and magnification software to access user interface information.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	SolarWinds Virtualization Manager does not use sound for any of its features.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	SolarWinds Virtualization Manager does not require the use of sound for any functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Speech is not required for operation of SolarWinds Virtualization Manager.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not Applicable	No fine motor or simultaneous actions are required for operation of SolarWinds Virtualization Manager.

DETAIL VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE
Section 1194.41 Information, Documentation, and Support

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Product documentation is provided in alternative formats online at: https://support.solarwinds.com/Success_Center/Virtualization_Manager_(VMAN)/VMAN_Documentation
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	SolarWinds provides electronic versions the product documentation, with mechanisms available for the conversion of these documents to alternate formats.
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support for SolarWinds Virtualization Manager is available via telephone and electronic form (email, online knowledge base).